

Privacy Notice

This privacy notice has been compiled to better serve those who are concerned with how their 'personal data' (according to GDPR) or 'personally identifiable information' (described in US privacy law and information security) is being used online. Please read our privacy notice carefully to get a clear understanding of how we collect, use, protect or otherwise handle your personal data in accordance with our websites (0patch.com, blog.0patch.com, support.0patch.com, www.acrossecurity.com, blog.acrossecurity.com, www.acros.si, blog.acros.si)

What personal information do we collect from the people that visit our blog, website or app and when?

We collect information from you when you subscribe to our newsletter, register on our site, place an order, respond to a survey, open a Support Ticket or enter information on our site.

When you subscribe to a newsletter, you are asked to enter your email address. We use Mailchimp as our marketing automation platform. By clicking "Yes, subscribe me to this list" button in confirmation email you acknowledge that the information you provide will be transferred to Mailchimp for processing in accordance with their [Privacy Policy](#) and [Terms](#). You also acknowledge that you accept this Privacy Notice.

How do we use your information?

We may use the information we collect from you when you sign up for our newsletter, when you register, make a purchase, respond to a survey or marketing communication, surf the website, or use certain other site features in the following ways:

- To send occasional or periodic emails regarding our product and services or your orders.
- To personalize your experience and to allow us to deliver the type of content and product offerings in which you are most interested.
- To improve our website in order to better serve you.
- To allow us to better service you in responding to your customer service requests.
- To quickly process your transactions.
- To follow up with you after correspondence.

How do we protect your information?

We only provide articles and information. We never ask for credit card numbers. Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems and are required to keep the information confidential.

In addition, all sensitive information you supply is encrypted via Secure Socket Layer (SSL) technology.

We implement a variety of security measures when you enter, submit or access your information to maintain the safety of your personal information.

All transactions are processed through a gateway provider and are not stored or processed on our servers.

Do we use 'cookies'?

Yes. Cookies are small files that a site or its service provider transfers to your computer's hard drive through your Web browser (if you allow) that enables the site's or service provider's systems to recognize your browser and capture and remember certain information. We use cookies to help us compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future.

We use cookies to:

- Compile aggregate data about site traffic and site interactions in order to offer better site experiences and tools in the future. We may also use trusted third-party services that track this information on our behalf.
- Understand and save user's preferences for future visits.
- Help remember and process the items in the shopping cart.

If you turn cookies off it will turn off some of the features of the site.

Third-party disclosure

We do not sell or trade your personal data.

Third-party links

We do not include or offer third-party products or services on our website.

Google

We have not enabled Google AdSense on our site but we may do so in the future.

COPPA (Children Online Privacy Protection Act)

We do not specifically market to children under the age of 13 years old.

If at any time you would like to unsubscribe from receiving future emails, follow the instructions at the bottom of each email, and we will promptly remove you from **ALL** correspondence.

Contacting Us

If there are any questions regarding this privacy notice, you may contact us using the information below.

ACROS d.o.o.
Makedonska ulica 113
2000 Maribor
Slovenia
security@acrossecurity.com

Last Edited on 24 May 2018